



## Legal Barriers in Developing Educational Technology

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### Article history

Received: 05 October, 2024  
Accepted: 25 March, 2025  
Published: 31 March, 2025

### Keywords

Legal barriers, educational technology, Industry 4.0, digitalization, intellectual property, data privacy

### ABSTRACT

The integration of technology in education has transformed teaching and learning, making digital tools essential in the context of Industry 4.0. However, the rapid evolution of educational technology poses significant legal challenges that must be addressed for effective implementation. This article examines the main legal barriers to adopting educational technologies in Vietnam, specifically focusing on data privacy, intellectual property concerns, and compliance with educational standards. Through a comparative legal analysis of domestic and international laws, the study sheds light on the legal frameworks affecting technology integration in education. Data privacy issues arise from the sensitive information collected in educational settings, while intellectual property challenges relate to protecting and fairly using digital content and software. Additionally, compliance with educational standards is crucial for ensuring the quality of these technologies. The findings highlight the legal obstacles hindering educational technology growth in Vietnam and propose strategies to overcome them, such as enhancing data privacy laws, strengthening intellectual property rights, updating educational standards, and fostering public-private partnerships. This research study aims to support policymakers and educational institutions in creating robust legal frameworks that encourage innovation while ensuring regulatory compliance, ultimately improving the quality of education and preparing students for a digital economy.

## 1. INTRODUCTION

The advent of digital transformation has significantly impacted various sectors, including education. The European Union's Digital Single Market Strategy exemplifies efforts to create a unified digital market, highlighting the importance of digitization across economic and industrial sectors. This strategy aims to remove digital barriers, promote online cross-border commerce, and stimulate the growth of digital services and infrastructure (Szczepański, 2015). Similarly, countries such as India, Russia, and the United States have also prioritized digital advancements to enhance efficiency and economic growth. India's Digital India initiative focuses on transforming the country into a digitally empowered society and knowledge economy, while Russia's Digital Economy Program aims to integrate digital technologies into all areas of economic and social life (Gromova et al., 2022). In the United States, federal and state initiatives emphasize the incorporation of technology in education to improve learning outcomes and prepare students for a technology-driven world (Bond et al., 2020).

The integration of digital technologies in education has not only transformed teaching and learning methodologies but has also driven changes in other industries during the fourth industrial revolution. This revolution is characterized

by the fusion of technologies blurring the lines between the physical, digital, and biological spheres, necessitating a rapid adaptation of education systems. Technologies such as AI, machine learning, and blockchain are revolutionizing various sectors, including education, healthcare, and manufacturing (Ronchi & Ronchi, 2019).

The global digitization wave presents both challenges and opportunities for modern nations, underscoring the critical need to safeguard digital sovereignty and enhance international competitiveness. Governments must navigate the intricate landscape of digital integration while ensuring robust data security, protecting intellectual property rights, and adhering to international regulatory frameworks. While extensive research has explored various aspects of technology deployment within the digital industry, legal challenges associated with its implementation remain insufficiently examined (Jung, 2020).

This article aims to identify the legal barriers to developing educational technologies in Vietnam and propose strategies to overcome these challenges. Vietnam's rapid economic development and increasing digital adoption make it a pertinent case study for understanding the interplay between technology and law in education. By focusing on Vietnam's unique legal landscape, this study seeks to provide actionable insights for policymakers and educational institutions. The analysis will delve into specific legal challenges, including data privacy concerns, intellectual property protection, and compliance with educational standards and regulations, and propose comprehensive strategies to address these issues.

## 2. LITERATURE REVIEW

Educational technology encompasses a wide range of digital tools and resources used to enhance teaching and learning. It includes hardware, software, and digital content designed to support educational processes. One of the primary components of educational technology is Learning Management Systems (LMS), platforms that facilitate the administration, documentation, tracking, and delivery of educational courses and training programs. LMS platforms streamline the management of educational content, providing educators with tools to create and distribute learning materials, track student progress, and assess learning outcomes efficiently (Fibriasari et al., 2023).

Virtual Classrooms are another crucial aspect of educational technology. These online spaces enable real-time interaction between educators and students, replicating the traditional classroom experience in a cyber environment. Virtual classrooms support live lectures, discussions, and collaborative activities, allowing for a dynamic and interactive learning experience regardless of physical location (Hrastinski, 2008). This technology has become particularly important in the context of remote and hybrid learning models.

Educational Software refers to applications specifically designed to support various learning activities. These applications can cater to a wide range of subjects, such as language learning, mathematics, and science simulations. Educational software often includes interactive elements that engage students in active learning, making complex concepts more accessible and understandable (Kara, 2021). The adaptability of educational software to different learning styles and needs further enhances its effectiveness in educational settings.

Digital Content comprises multimedia resources, including videos, interactive modules, and e-books, that enhance the learning experience. Digital content can be used to supplement traditional teaching methods, providing additional resources for students to explore topics in depth. The use of multimedia elements, such as animations and interactive simulations, can make learning more engaging and effective, catering to diverse learning preferences (Hew & Cheung, 2010).

Assessment Tools are digital tools designed to facilitate the evaluation of student performance. These tools include quizzes, tests, and other assessment methods that provide immediate feedback to students and educators. Digital assessment tools enable the efficient and accurate measurement of learning outcomes, helping educators identify areas where students may need additional support. Moreover, these tools can be integrated with LMS platforms to streamline the assessment process and ensure consistency in evaluation (Redecker, 2017).

## 3. MATERIALS AND METHODS

This section outlines the methodology used to systematically identify, analyze, and propose solutions to the legal barriers hindering the development of educational technology in Vietnam.

### *Data Collection*

The study primarily relies on the examination of legal texts, regulations, and policies related to educational technology in Vietnam. This includes the Law on Cybersecurity, Intellectual Property Law, and educational standards issued by the Ministry of Education and Training.

Secondary Data: International benchmarks such as the General Data Protection Regulation (GDPR) of the European Union, and guidelines from UNESCO and the International Society for Technology in Education (ISTE) were also analyzed to provide a comparative perspective.

#### ***Comparative Legal Analysis***

The research conducts a comparative analysis between Vietnam's domestic legal frameworks and international standards. The comparison focuses on three key areas: data privacy, intellectual property rights, and compliance with educational standards.

#### ***Case Studies***

The study includes case studies of specific educational technology implementations in Vietnam, particularly those involving international collaborations or the use of foreign technology providers. These case studies help illustrate the practical challenges and legal barriers faced in real-world scenarios.

#### ***Analytical Framework***

The research employs a legal analytical framework that assesses the effectiveness of existing regulations in supporting the development of educational technology. Criteria such as adequacy of data protection, clarity of intellectual property rights, and alignment with educational standards are used to evaluate the legal environment.

#### ***Data Interpretation and Validation***

The findings from the legal analysis and case studies are validated through expert consultations and cross-referenced with international standards. This ensures that the recommendations are both practical and aligned with global best practices.

## **4. RESULTS AND DISCUSSION**

### ***4.1. Results***

#### ***Legal Barriers to Developing Educational Technology***

The development and implementation of educational technologies face several legal barriers. These include:

##### ***Data Privacy***

Data privacy is a critical concern in the digital age, particularly in the educational sector, where sensitive information about students and educators is collected and processed. Legal frameworks must ensure the protection of personal data to prevent misuse and breaches (Laurillard, 2013). The General Data Protection Regulation (GDPR) in the European Union sets a high standard for data privacy, influencing global practices (Regulation, 2016). Vietnam's Law on Cybersecurity and other regulations address data privacy, but there are gaps that need to be filled to align with international standards (National Assembly, 2018).

One of the primary issues is the lack of specific regulations addressing data privacy in educational technology. This results in uncertainty regarding the responsibilities of educational institutions and technology providers in protecting student data. Additionally, there are concerns about the adequacy of consent mechanisms and the ability of students and parents to control the use of their personal information (Hanh, 2022). In Vietnam, while the Law on Cybersecurity mandates certain data protection measures, it does not fully cover the unique needs of the educational sector. The lack of explicit guidelines on how educational institutions should handle data privacy issues can lead to inconsistent practices and potential vulnerabilities. This can be particularly problematic when dealing with international collaborations or the use of foreign educational technology providers, where the standards may differ significantly (National Assembly, 2018). Furthermore, the concept of informed consent is still evolving in Vietnam. Many educational institutions may not have robust systems in place to ensure that students and parents are fully aware of how their data will be used and stored. This lack of transparency can lead to mistrust and reluctance to adopt new technologies (Hanh, 2022). Moreover, there are no specific provisions for handling data breaches in educational contexts, which means that institutions may be unprepared to respond effectively in the event of a data leak (National Assembly, 2018).

### *Intellectual Property*

Intellectual property (IP) issues are prevalent in the development of educational technologies. Protecting the rights of creators and ensuring fair use of digital content are crucial for fostering innovation. Vietnam's IP laws provide a foundation, but the rapid evolution of technology requires continuous updates to address new challenges (Nguyen, 2014). Issues such as software piracy and unauthorized distribution of digital content must be tackled to create a conducive environment for educational technology development (Deere Birkbeck, 2011).

Educational institutions and technology developers often face challenges in protecting their intellectual property rights. This includes difficulties in registering and enforcing patents, copyrights, and trademarks for educational software and digital content. Furthermore, there is a need for clear guidelines on the fair use of copyrighted materials in educational settings to avoid legal disputes (Nguyen et al., 2022). In Vietnamese contexts, one significant issue is the enforcement of IP rights. Although the legal framework exists, enforcement mechanisms are often weak, leading to widespread piracy and unauthorized use of educational materials. This not only discourages local innovation but also deters international companies from entering the Vietnamese market (National Assembly, 2018). Additionally, the process of registering IP rights can be cumbersome and time-consuming, posing a barrier for small and medium-sized enterprises (SMEs) that are active in the educational technology sector (National Assembly, 2018). Another challenge is the unclear guidelines on what constitutes fair use in educational settings. Without clear policies, educators and institutions may either overuse copyrighted materials without proper authorization or avoid using potentially beneficial resources out of fear of legal repercussions (Nguyen et al., 2022). This uncertainty can stifle the creativity and flexibility that educational technologies can offer.

### *Compliance with Educational Standards*

Educational technologies must comply with national and international educational standards to ensure quality and effectiveness. Vietnam's educational regulations need to be updated to incorporate digital tools and methodologies, providing clear guidelines for their use in educational institutions (Nguyen et al., 2022). International standards, such as those set by UNESCO and the International Society for Technology in Education (ISTE), offer benchmarks that can guide Vietnam in this process (Pham & Nguyen, 2019).

There is often a disconnect between existing educational standards and the capabilities of modern educational technologies. This can result in the underutilization of technological tools or their improper implementation. Additionally, the lack of standardized assessment frameworks for digital learning outcomes poses a challenge in evaluating the effectiveness of educational technologies (Marwa et al., 2024). In Vietnam, the current educational standards and curricula are largely based on traditional teaching methodologies, with limited provisions for integrating digital tools. This mismatch means that even when educational technologies are adopted, they may not be used to their full potential due to a lack of alignment with curricular goals (Pham & Nguyen, 2019). Furthermore, educators may not be adequately trained to use these technologies effectively, which can lead to inconsistent application and varied educational outcomes. Moreover, the absence of standardized assessment frameworks for digital learning makes it difficult to measure the impact of educational technologies. Without reliable metrics, policymakers and educational institutions may be hesitant to invest in new technologies or may not fully understand how to leverage them to improve learning outcomes (Marwa et al., 2024). This gap also hinders the ability to share best practices and successful models across different regions and schools.

### *Overcoming Legal Barriers*

To overcome the legal barriers to developing educational technology in Vietnam, several strategic actions can be adopted. These strategies focus on enhancing data privacy regulations, strengthening intellectual property protections, updating educational standards, and promoting public-private partnerships.

### *Enhancing Data Privacy Regulations*

Strengthening data privacy regulations to align with international standards is crucial for protecting the personal information of students and educators. This involves updating existing laws to address the unique needs of the educational sector and implementing robust data protection measures. Transparency in data handling practices should be promoted to build trust and encourage the adoption of educational technologies (Chu, 2022).

Specific actions to enhance data privacy include developing comprehensive data protection policies tailored for educational institutions, establishing clear guidelines for obtaining and managing consent, and implementing

advanced encryption and security measures to safeguard student data. Regular audits and assessments can help ensure ongoing compliance with data privacy regulations, providing a secure environment for the use of educational technologies (Dao, 2024). Moreover, educating stakeholders such as educators, students, and parents about data privacy and their rights can further enhance compliance and trust.

#### *Strengthening Intellectual Property Protections*

Enhancing intellectual property (IP) protections is essential for fostering innovation and ensuring the rights of creators are safeguarded. This requires updating laws to address new challenges posed by digital content and software, establishing clear guidelines for the use and distribution of digital resources, and implementing stringent measures against piracy (Prastyowati & Prakoso, 2024). Collaboration with international organizations and adopting global best practices can further strengthen IP protections.

Educational institutions and technology developers should focus on creating robust IP management strategies. These strategies should include regular monitoring for potential infringements, actively engaging in legal actions to protect their rights, and fostering a culture of respect for intellectual property through awareness campaigns and training (Nguyen et al., 2024). By doing so, the environment for innovation can be significantly improved, encouraging both local and international stakeholders to invest in the Vietnamese educational technology sector.

#### *Updating Educational Standards*

Updating educational standards to incorporate digital tools and methodologies is vital for ensuring the quality and effectiveness of educational technologies. This involves revising curricula to integrate technology, training educators on the use of digital tools, and developing assessment frameworks that include digital components. Aligning national standards with international benchmarks will help ensure that educational technologies are used effectively to enhance learning outcomes. Specific measures include developing comprehensive guidelines for integrating technology into teaching practices, creating standardized digital literacy programs for educators and students, and establishing clear criteria for evaluating the impact of educational technologies on learning outcomes. Collaboration with international educational bodies, such as UNESCO and the International Society for Technology in Education (ISTE), can help Vietnam stay abreast of global best practices and ensure that its educational standards are on par with those of other countries (Nguyen, 2024).

#### *Promoting Public-Private Partnerships (PPPs)*

Public-private partnerships (PPPs) can play a crucial role in overcoming legal barriers by leveraging the expertise, resources, and innovative solutions of the private sector. By collaborating with private entities, the government can address legal challenges more effectively and facilitate the development and implementation of educational technologies (Malik, 2010). PPPs can ensure compliance with legal frameworks and promote best practices in the educational technology sector.

Successful PPPs involve clear agreements on roles and responsibilities, transparent governance structures, and mechanisms for monitoring and evaluating the outcomes of collaborative projects. By fostering a cooperative environment, these partnerships can drive the development of innovative educational technologies that meet legal requirements and educational needs (No & Sok, 2022). Through PPPs, Vietnam can enhance its capacity to address the legal barriers to educational technology development and create a more conducive environment for innovation.

## **4.2. Discussion**

The integration of educational technologies within Vietnam's legal framework presents a multifaceted challenge that intertwines legal, technological, and pedagogical dimensions. As the country embraces digital transformation, addressing the significant legal barriers identified in this study, particularly concerning data privacy, intellectual property rights, and compliance with educational standards, is imperative.

Data privacy emerges as a paramount concern in the educational sector, where the collection and processing of sensitive information about students and educators are prevalent. The inadequacies in Vietnam's current legal framework, particularly regarding the specificity of regulations tailored for educational technology, create significant ambiguity for stakeholders. Aligning domestic laws with international standards, such as the General Data Protection Regulation (GDPR), is essential for safeguarding personal data and building trust among users (Chu, 2022). The lack of explicit guidelines for data handling in educational contexts can lead to inconsistent practices and potential vulnerabilities, exacerbating issues of data misuse and breaches (Hanh, 2022). Therefore, a comprehensive review

and enhancement of data protection regulations are necessary to foster a secure environment conducive to the adoption of educational technologies.

Intellectual property (IP) rights are equally critical in promoting innovation within the educational technology landscape. The existing legal framework in Vietnam, while providing a foundation for IP protection, requires significant updates to address the rapid evolution of digital content and software (Gromova et al., 2022; Deere Birkbeck, 2011). The rampant issues of software piracy and unauthorized distribution highlight the need for robust enforcement mechanisms. Without effective enforcement, local innovation may stagnate, and international entities may be deterred from investing in Vietnam's educational technology sector (Bond et al., 2020). Establishing clear guidelines on the fair use of copyrighted materials is crucial in mitigating legal disputes and promoting the responsible use of digital resources within educational settings (Pham & Nguyen, 2019).

Moreover, compliance with educational standards poses an additional layer of complexity. The current educational regulations in Vietnam predominantly reflect traditional teaching methodologies, which may not align with the capabilities of modern educational technologies (Redecker, 2017). This disconnect can hinder the effective application of digital tools and limit their potential benefits. Updating educational standards to incorporate digital methodologies is vital for ensuring that educational technologies are utilized effectively to enhance learning outcomes (Ronchi & Ronchi, 2019). Collaboration with international organizations, such as UNESCO and the International Society for Technology in Education (ISTE), can provide valuable insights and benchmarks for developing a more integrated approach to educational standards.

Public-private partnerships (PPPs) present a promising avenue for overcoming these legal barriers. By leveraging the expertise and resources of the private sector, Vietnam can enhance its capacity to navigate legal challenges and facilitate the development of educational technologies that comply with existing regulations (Malik, 2010). Successful PPPs require transparent governance structures and clear agreements on roles and responsibilities, ensuring that both public and private entities collaboratively drive innovation while adhering to legal frameworks.

In conclusion, the successful integration of educational technology in Vietnam hinges on addressing the identified legal barriers through strategic reforms and collaborative efforts. By enhancing data privacy protections, strengthening intellectual property rights, updating educational standards, and promoting public-private partnerships, Vietnam can create a robust legal environment that fosters innovation and improves educational outcomes. This transformative journey is essential for preparing students for the requirements of the digital economy and ensuring equitable access to quality education in the 21st century.

## 5. CONCLUSION

The integration of educational technology within Vietnam's legal framework is both a complex challenge and a significant opportunity. Vietnam stands at a crossroads where addressing key legal barriers such as data privacy, intellectual property, and compliance with educational standards can significantly enhance the country's educational landscape. The development and implementation of robust data privacy regulations aligned with international standards, such as the GDPR, are crucial for safeguarding sensitive student and educator information. This will not only build trust but also encourage the broader adoption of innovative educational technologies.

Strengthening intellectual property protections is another critical area. By updating laws to address the challenges posed by digital content and software, Vietnam can foster a secure environment for innovation. Effective enforcement of these laws is essential to deter piracy and unauthorized use of digital resources, thus encouraging both local and international stakeholders to invest in educational technologies. Moreover, providing clear guidelines on the fair use of digital content in educational settings will prevent legal disputes and promote the creative use of resources.

Updating educational standards to integrate digital tools and methodologies is also vital. This involves revising curricula to include technology-enhanced learning, training educators to effectively use new technologies, and developing assessment frameworks that incorporate digital learning outcomes. Aligning national standards with international benchmarks, such as those set by UNESCO and ISTE, will ensure the quality and effectiveness of educational technologies, making them an integral part of the educational system rather than an add-on.

Promoting public-private partnerships (PPPs) is an effective strategy to overcome these legal barriers. By leveraging the expertise and resources of private sector entities, the government can facilitate the development and implementation of educational technologies that comply with legal frameworks and promote best practices.

Successful PPPs require clear agreements on roles and responsibilities, transparent governance structures, and mechanisms for monitoring and evaluating the outcomes of collaborative projects. These partnerships can drive innovation and ensure that educational technologies meet both legal requirements and educational needs.

The collaborative efforts of policymakers, educational institutions, and private sector entities are essential to creating a conducive environment for the development and adoption of educational technologies. By leveraging Vietnam's ongoing digital transformation initiatives, stakeholders can enhance the quality of education, promote equitable access to learning opportunities, and prepare students for the demands of the digital economy. The strategic implementation of legal reforms and the fostering of public-private partnerships will be pivotal in driving the future of educational technology in Vietnam.

Vietnam's commitment to digital transformation, coupled with proactive legal reforms and strategic partnerships, has the potential to position the country as a leader in the integration of educational technology. This will not only improve educational outcomes but also contribute to the broader goals of economic development and social progress. The journey towards a technologically advanced education system is complex and requires sustained effort, but the rewards in terms of a more educated, skilled, and adaptable workforce are well worth the investment. By addressing the current legal barriers and embracing the opportunities presented by educational technologies, Vietnam can ensure that its education system is prepared for the future and capable of meeting the needs of all its citizens.

**Conflict of Interest:** No potential conflict of interest relevant to this article was reported.

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